FORKERS COLLABORATIVE WORKING POLICY

STATEMENT OF INTENT

The **Board of Directors** recognise the importance of working closely with our clients and customers. This statement is a declaration of the Board's intent that we shall, where appropriate, select and develop strong and effective collaborative business relationships that achieve added value for:

- The partners
- The customers
- The stakeholders
- The company

COLLABORATIVE WORKING PROCESSES AT FORKERS LTD

Forkers Ltd's approach to Collaborative Working is structured and methodical, ensuring that collaborative relationships are established under the right circumstances for optimal results. This approach includes:

- The processes: We have a set of procedures in place to guide our collaborative efforts.
- The tools: We utilise specific tools designed to facilitate effective collaboration.
- The guidance: We provide clear instructions and advice to ensure successful collaborative relationships.

This structured approach helps us form collaborative relationships that are most likely to yield the best results.

COMMITMENT TO IMPROVEMENT

In partnership with our valued customers, partners, and stakeholders, we are dedicated to enhancing our performance in health, safety, wellbeing, environment, sustainability, and quality. We strive for efficiency and lean operations.

POLICY OF FORKERS LTD MANAGEMENT

This policy mandates that the management of Forkers Ltd will:

- Establish a 'business case for relationship' prior to initiating any collaborative working relationship.
- Select collaborative partners based on pre-established selection criteria, where Forkers Ltd has the choice.
- Ensure the level of integrated working agreed with each partner is suitable to achieve the intended objectives.
- Clearly define, agree upon, and document the integrated working methods with each partner before any collaborative work begins.
- Ensure each collaborative relationship delivers 'added value' as expected.
- Ensure staff involved in collaborative situations possess the necessary and appropriate skills.
- Effectively communicate this policy to all employees and make it accessible to any interested party.
- Use feedback and learning experiences to continually refine the approach to collaborative working.
- Develop rules to ensure shared information complies with 'GDPR'.
- Deliver our work programme efficiently, maintaining high quality and safety standards to prevent harm.
- Provide an exceptional experience for clients & customers.
- Value and develop our team members.

COMMITMENT TO COLLABORATION

Forkers Ltd is wholly committed to maintaining and enjoying the benefits of strategic collaboration. This commitment provides us with a framework to develop, alongside our key clients, customers, stakeholders, and partners, the necessary policies, processes, culture, and behaviours. These are essential for establishing successful, value-adding, and collaborative relationships, and for driving continuous improvement. The ongoing development and evolution of these strategic collaborative relationships will provide sustainable benefits to Forkers Ltd and our key partners.

Golds Green House, Shaw Street, West Bromwich, West Midlands. B70 0TX. Tel 0121 505 1010. Fax 0121 505 1026
E-mail: admin@forkers.com Web site: www.forkers.com

POLICY IMPLEMENTATION AND REVIEW

The Board of Directors are personally committed to the development and implementation of this policy. We expect all relevant partners to share this commitment, working towards and integrating the principles of collaborative working and business relationships. Specific responsibilities for the implementation of this policy will be assigned to suitable senior managers.

D Cartwright, Construction Director
1st January 2025

Golds Green House, Shaw Street, West Bromwich, West Midlands. B70 0TX. Tel 0121 505 1010. Fax 0121 505 1026
E-mail: admin@forkers.com Web site: www.forkers.com