

COMPANY QUALITY POLICY STATEMENT

The Directors and Management of Forkers Limited are committed to delivering **high-quality civil engineering, piling, plant hire, and renewable energy services** that consistently meet client requirements, comply with all relevant statutory and regulatory obligations, and provide best-value outcomes.

We operate a **Quality Management System** in line with the requirements of **BS EN ISO 9001:2015**. This system applies across all areas of the business and is continually improved to ensure effective, efficient, and consistent performance.

To achieve this, we will:

- Establish and review **quality objectives** that focus on client satisfaction, right-first-time delivery, reduction of defects, and continual improvement.
- Ensure compliance with all **legal, regulatory, and contractual requirements**, while considering the needs and expectations of our **clients, employees, regulators, suppliers, subcontractors, and the communities in which we work**.
- Adopt a **risk-based approach** to planning and delivery, supported by audits, management reviews, lessons learned, and corrective actions.
- Promote a culture of **quality, responsibility, and improvement** across the organisation, where all personnel are encouraged to actively participate and contribute to success.
- Integrate quality considerations with **health, safety, environmental and sustainability commitments**, recognising that long-term quality performance depends on responsible and sustainable business practices.

The **Construction Director** has overall responsibility for implementing this policy and maintaining the Quality Management System. However, every employee and subcontractor working with Forkers is expected to support the achievement of our quality objectives and to uphold the standards required.

Policy Review

This policy will be **reviewed at least annually, or sooner if required** by changes in legislation, client requirements, or business performance, and will be communicated to all personnel and made available to all interested parties. It will be prominently displayed at all sites and workplaces to demonstrate our commitment.

Signed:



D Cartwright, Construction Director

1st January 2026