

## **COMPANY QUALITY POLICY STATEMENT**

The Directors and Management of Forkers Ltd are committed to operating every aspect of the business to those standards that; offer the highest possible quality of service to all clients, are compliant with all applicable legislative requirements and that deliver the intended outputs. This is supported by a progressive senior management style that encourages the Quality culture throughout the Company.

To reinforce this commitment a Quality Management System, designed to meet the requirements of BS EN ISO 9001:2015 Quality Management Systems operates in all areas of the Company. The Directors and Management are committed to continual improvement of the Quality Management System and have established quality objectives for all the areas of the Company which are regularly measured, monitored and reviewed to enable continual improvement in our Quality performance. This is to ensure that the Company operates effectively and efficiently and meets the needs of customers.

The effectiveness of the Quality Management System is monitored by planned audits, management reviews and by adopting a risk based approach with effective corrective actions.

The Construction Director has responsibility for the implementation of the Quality Policy, however all personnel have been made aware of the Management commitment to this policy and to Quality in general and are encouraged to demonstrate their own support to the system by continuous active participation.

The Policy will be reviewed annually to implement the company's policy of continual improvement and where necessary amending and improving our operational procedures.

This Quality Policy Statement will be displayed prominently at all sites and workplaces, it will be made available to all other interested parties and will be kept under review to ensure its continuing relevance.



**D Cartwright, Construction Director**

1<sup>st</sup> January 2024